



## SECURITY COMPANY CASE STUDY

# Logistyx Helps Card Security Company Automate International Shipping

**Company:** Secure ID and card personalization manufacturer

**Warehouse Size:** 100,000 sq ft

## CHALLENGE

With the majority of its shipments going overseas, the volume of international shipping documents being processed daily was taxing the resources of this card security manufacturer. The process was labor intensive and costly due to errors in manual filing and invoicing procedures.

This company had five employees dedicated to the processing of international shipping documents. This included manual processes for shipping confirmation, AES filing and the preparation of international shipping documents. These dedicated resources spent significant amounts of time proofing and verifying documents, then manually filing Electronic Export Information (EEI) to the U.S. Customs Department via the Automated Export System (AES).

This process also involved the calculation of transportation costs for each customer, adding that cost to the commercial invoice, and then filing the appropriate AES documents. Since the majority of the paperwork was handwritten, it put a strain on the process. Not only were shipments not moving out the door quickly enough, but the lack of automation made it more likely for errors to occur on the document production, transportation planning and tax calculations.

## SOLUTION

The Logistyx project team conducted an evaluation of the current process and made recommendations from order

fulfillment through the shipping process. Logistyx assisted with the automation of international document processing and AES filing through a single solution. With Ship-IT™, the customer is able to easily generate all necessary documentation and process international shipments with the click of a button. Ship-IT has also eliminated errors that were occurring as a result of manual processes.

Also, by eliminating the extra paperwork involved with the manual process, they are now able to quickly process international shipments, accurately calculate all necessary costs and move orders through the supply chain faster.

## BENEFITS

- **Reduced transaction time by 33%** and enhanced efficiencies overall.
- **Eliminated manual preparation** of export documents.
- **Automated the AESDirect** filing process.
- **Eliminated international shipping document errors** due to manual processes.
- **Realized an ROI of six months**, related to labor and inventory.

## ABOUT LOGISTYX TECHNOLOGIES

Logistyx Technologies offers flexible multi-carrier shipping software solutions that help companies reduce order-to-delivery costs while boosting efficiency and choice. For more information, visit [www.logistyx.com](http://www.logistyx.com).