Cummins Accelerates Shipment Processing, Gains Real-Time Visibility with Logistyx Multi-Carrier Shipping Software

Cummins, Inc. headquartered in Columbus, Indiana, is a global power leader that manufactures, sells and services diesel engines and related technology around the world. Cummins serves customers through their network of 500 company-owned and independent distributor facilities and approximately 7,500 dealer locations in more than 190 countries and territories.

THE CHALLENGE

For global shippers like Cummins, managing huge numbers of global and local carriers can be extremely challenging and time consuming. Cummins had difficulty managing carrier information and shipment specifications. Producing shipping labels and transmitting shipping information according to each carrier's specifications was a complex and time-consuming process. Cummins needed to take control of their shipping, streamline operations and improve warehouse efficiency.

> *"The Logistyx team have a good understanding of our business. They understand the order management system and the warehouse management system which makes it a very easy working relationship as they understand our technical expectations."*

> **— Logistics Coordinator, Cummins**

THE SOLUTION

Cummins chose Logistyx Technologies' multi-carrier shipping software to streamline operations. Logistyx software provides real-time production of shipping labels and carrier documents, performs shipment consolidation and freight calculations and produces event tracking data, all of which has helped Cummins in the following ways:

- Ship-to address is valid and package weight and dimensions are within the restrictions of the carrier being used.
- The system automatically identifies shipment consolidations and produces shipping labels in real-time at the moment the package is created, reducing process time and labeling errors.
- When invalid shipments are identified by the system, error labels are printed that include instructions to the user to resolve the problem.

- The system performs instant freight calculations in real-time, so that actual freight costs can be added to sales invoices.
- Logistyx enables Cummins to produce carrier manifests and freight letters (CMR) at the end of each day, providing them with the information they need when they need it.

THE RESULTS

- Process times have been reduced and labeling errors rarely occur since introducing real-time label printing.

- Tracking events are automatically downloaded from carrier servers. The Cummins team now have full visibility on the latest status of every shipment, which allows them to share status information with their customers and improve the service they provide to them.

- Cummins has gained the ability to monitor freight costs and check the accuracy of carrier freight invoices.

- Actual freight costs are now added to the sales invoice as a result of Logistyx's real-time freight cost calculations, making invoicing a much more efficient process.

"Logistyx delivers real time label printing and shipment consolidation, adding efficiency to the shipping process. Shipping labels are produced at the packaging stage, process time is reduced and errors rarely occur as a result."

— Logistics Coordinator, Cummins

Logistyx
TECHNOLOGIES

Logistyx Technologies is the leader in Transportation Management for parcel shipping, providing an unmatched global multi-carrier network, predictive analytics, and full visibility into customer deliveries. Its software boosts parcel shipping efficiencies and other business KPIs for many of the world's top manufacturers, retailers, and logistics providers.

Contact us today for a complimentary consultation.
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