

## OfficeTeam Group Hits the Ground Running with Logistyx After Major Purchase



### BUSINESS CHALLENGE

OfficeTeam Group [OTG] purchased Office Depot's contracts business, which included a U.K. warehouse, inventory, and fulfillment systems, as well as legacy ERP, WMS, and label printing - all of which needed to be integrated into OTG's workflow solution. And since OTG supports both B2C and B2B customers, it was also essential the legacy systems seamlessly integrate with a parcel shipping solution.

### SOLUTION

OTG had a 12-week timetable to complete the integration and go live. Following strong recommendations from Office Depot, OTG determined very quickly that Logistyx Technologies was the best solution provider to support this project.

The Logistyx team configured its enterprise multi-carrier shipping software, Logistyx TME, to plug into the existing API and onboarded OTG's carrier network. Logistyx's extensive experience in these areas made for both a smooth and efficient implementation, allowing each legacy system to fulfill its role in sending critical information to carriers for the efficient shipping and tracking of every parcel.



12-Week Timetable



Carrier Compliance



Full Visibility

### RESULTS

Within three months of the implementation start, Logistyx had OTG's parcel shipping system up and running, with no hiccups or delays. OTG now relies on Logistyx TME to handle the shipping processes for approximately 10,000 parcels per day and provide full visibility into shipping status from purchase through delivery to the customer. States Mark Fletcher, Group Operations Director, "Without the professionalism and experience of the Logistyx team, we would never have achieved such a successful go live in such a short timeframe."

Following the success of the initial project, OTG are engaging with Logistyx to add additional carriers and functionality to the existing solution.